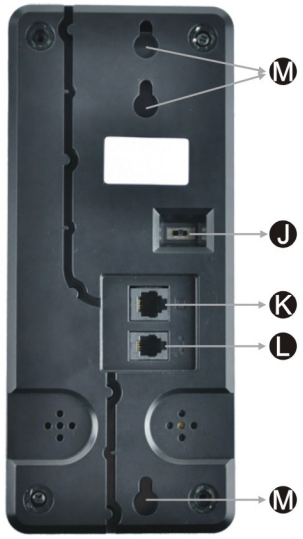
Q700 IP Phone User Guide



Your Q700 telephone

A Telephone LED Indicator

The light flashes when the telephone rings for incoming calls, and when a message is waiting if the Messages Waiting Indication(MWI) is supported in the telephone system. The light lights up when a call is on hold.

Note: Please contact your system administrator for more information.

B *Hold Button*

Places a call on hold.

C *Release Button*

Ends an active call or function.

D *Transfer Button*

Transfer a call to another one.
Press this key to do Blind transfer or Attended transfer.

E *Redial*

Dial the last number you dialed.

F *Dial Pad*

G Programmable Button

Store phone numbers or feature access codes.

Your Q700 telephone

H In use LED Indicator

I Power LED Indicator

J Ringer Control

You can adjust ring volume by the switch located on the bottom side of the telephone. The switch gives you a choice of three setting, i.e. Off, Lower, and Loud. By off setting. The light will flash but the ringing will not ring when a call comes in.

K WAN Port

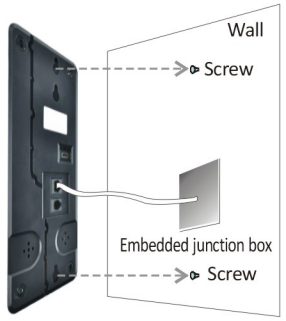
Connect the telephone to the network device with cable. The Network device should be POE supplier which can supply the power to telephone.

L Handset Port

Connect the handset cord.

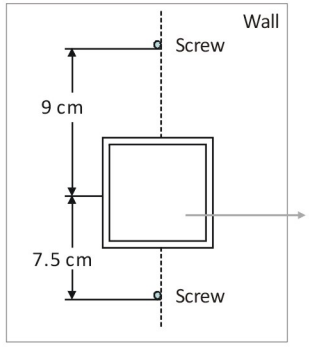
M Wall Mount Hole

Wall mount Setup



Fix the Q700 on the wall.

1. Screw on the wall.
2. Connect the cable from embedded junction box to the telephone.
3. Hitch the telephone on the screw.



Please refer the dimension when you want to screw on the wall.

Embedded junction box 8.5cm*8.5cm

Telephone Setting

Getting IP address

DHCP is the default setting in Network, and telephone will get the IP address from DHCP server(Router) after the line connected.

Checking IP address

Pick up the handset and dial #47# after the line connected, you can hear the IP address voice information.

How to enter into web setting interface

Set the telephone through web interface.
1. Connect the telephone and PC in the same LAN.
2. Run the IE in the PC, and input the telephone IP in address bar.
3. Input the User name and password, both of them are **admin.**
4. Click Logon button to enter into the web setting interface.

How to store a memory key

There are two ways to store a memory key.
1. In idle, press #76*<value> *Memory key.
2. Lift the handset, press #76 *<value>*1#.

<Value> is the telephone Number or feature code you want to save.

Telephone Setting

Network setting

Enter into the web setting interface, select **Network--Wan**, there are three mode of network.
1. Static
   Static ip address, Netmask, Gateway, DNS).
2. DHCP
   Getting IP address from DHCP server automatically.
3. PPPoE
   PPPoE server, Username,Password.

Choose correct network mode according to your network environment.

SIP setting

Enter into the web setting interface, select **VOIP--SIP**, and fill in the items below.
1. Server Address
2. Account Name
3. Phone Nubmer
4. Password

Click the APPLY button to save the config,
you can dial out after the Register Status is Registered with red color.

Note: For another advance setting, please contact your administrator.

Note: To make the telephone config correct and work well, Please set the telephone with technician assistance.

Telephone State

LED indicator state

Booting up
All of LED will flash at 0.5s on, 1.5s off.

Incoming Call
The LED flash at 0.5s on, 0.5s off.

MWI
The LED flash at 0.5s on, 2s off.

Hold
The LED in handser flash at 0.5s on, 1s off.

Register failed
The LED in handset flash at 0.5s on, 1s off.

Basic Operation

Making call

There are two ways to make a call, using dial pad or memory button.
1. Lift the handset.
2. Dial the number on the dial pad or press memory key, end with # as default.
3. End a call, hang up handset.

Answering call

When your telephone rings and the light flashes.
1. Lift the handset and start to talk.
2. End a call, hang up handset.

Holding call

1. While on a call,press the Hold key the light will be on.
2. To retrieve a held call, press the Hold key again.

Redialing

Press Redial to dial the last number you dialed.
1. Lift handset.
2. Press Redial to dial the last number you dialed.

Advance Operation

Call transfer

Blind transfer
During a call, you want to transfer the call to another one without talking.
1. Press Transfer , get the second dial tone, and the first call held automatically.
2. Dial the number which you want to transfer to, and then press # button.
3. You will hear the busy tone, the call have been transferred successfully.

Attended transfer
During a call, you want to transfer the call to another one after talking.
1. Press Transfer , get the second dial tone, and the first call held automatically.
2. Dial the number you want to transfer to, press Redial , the second call connected.
3. Press Transfer again, you will hear the busy tone, the call have been transferred successfully.

Messages waiting

When the messages waiting light flashes, you need to dial the feature access code for message retrieving. Once the messages have been retrieved, the light flashing will stop. You can save your messages waiting feature access code on a memory button, when labeled Messages.

FAQ

1. No dial tone

Please check the network connection.

2. Line light indicator flashes, can't make a call

Please check the SIP register stauts, and make sure the register information correct.

3. Can't hear the voice each other

Please contact your administrator whether there is firewall in the network.

4. Can't get IP address

Please contact your administrator to make sure the network setting correct.

5. Can't visit the web setting interface

Please make sure all of connection correct.
1. Check the IP address you input in PC.
2. Make sure the PC and telephone in the same LAN.
3. Do factory reset and try again.

Note: For more questions, please contact your distributor.